

FAQ

The Swiss Embassy in Iran is currently open but is not providing consular services because of telecommunications restrictions. Due to the volatile situation, it is not foreseeable when consular services will resume. Please consult our **website** for the latest information:

<https://www.eda.admin.ch/tehran>

All appointments for consular and visa services have been cancelled. No new appointments will be made until further notice. Any email enquiries that have already been covered by this FAQ will not be answered separately.

1.1 If you are a Swiss citizen or a foreign national holding a passport issued by the Swiss authorities: please contact the **FDFA Helpline: Tel. +41 800 24 7 365** or +41 58 465 33 33.

Swiss travellers currently in Iran are encouraged to register on the TravelAdmin app of the FDFA.

1.2 If you have applied for a C visa (short stay (<90 days), family visit, business, tourism, etc.) or a D visa (long stay (>90 days), study, etc.):

The Swiss representation in Tehran is responsible for applications from Iranian nationals. However, it has been temporarily closed due to the current security situation and technical constraints in Iran. Visa services are therefore suspended until further notice. Given the instability of the situation, it is not possible at this time to determine when visa services will resume. We recommend regularly checking our website for updates, such as information about when visa applications can be submitted again.

At this time, you cannot submit your visa applications at another representation.

1.3 If you have applied for a C or D visa before the recent deterioration of the security situation and have not received your passport back:

The person concerned can retrieve it from the embassy during opening hours. Please check the website of the Embassy of Switzerland regarding the opening hours: <https://www.eda.admin.ch/tehran>

1.4 If you have an appointment for a Humanitarian Visa at the Swiss Embassy in Tehran:

The Swiss representation in Tehran is responsible for applications from people in Iran. However, due to the current security situation and technical limitations in Iran, visa services are suspended until further notice. Given the unstable situation, it is not possible at this time to say when visa services will resume.

People whose lives and physical integrity are under a concrete, direct and serious threat in their country of origin may apply for a humanitarian visa at a Swiss representation abroad. Applications must usually be submitted in person. A humanitarian visa is only granted if there is a concrete, serious and immediate threat to life and physical integrity. In crisis situations, it is not enough for a person's living situation to currently be difficult and precarious. Their living and subsistence conditions must be under a greater threat than those of the rest of the population, making intervention by the Swiss authorities imperative. Other criteria, particularly the existence of a close and current connection with Switzerland, are also important for granting such a visa. The applicant's ability to seek protection in another country may also be taken into account. If the person is unable to submit their visa application at the Swiss representation in Tehran due to the temporary suspension of visa services, he/she may submit his/her application at another Swiss representation abroad instead. It is the responsibility of the person concerned to leave Iran and travel to a Swiss representation in a third country. The Swiss authorities have no influence over any restrictions on leaving Iran.

1.5 If you are in Switzerland on a C visa and your visa is about to expire:

Should you be prevented from returning to your home country due to a lack of flight connections to Iran, you may apply for a visa extension in these exceptional circumstances from the relevant cantonal migration authority responsible for your place of residence (see the list below) .

https://www.sem.admin.ch/sem/fr/home/sem/kontakt/kantonale_behoerden/adressen_kantone_und.html).

The cantonal authority will decide on the basis of the specific circumstances of the case.

1.6 If you have submitted your civil status documents to the Swiss embassy:

The person concerned can retrieve it from the embassy during opening hours. Please check the website of the Embassy of Switzerland regarding the opening hours: <https://www.eda.admin.ch/tehran>